



MANAGEWARE, LLC ANNOUNCES EXPANSION OF PROVIDERLINK TO INCLUDE ON-LINE RFA SUBMISSION CAPABILITIES

NEW CAPABILITY CREATES GREATER TRANSPARENCY IN THE CALIFORNIA RFA SUBMISSION PROCESS

Mesa, Arizona—ManageWare, LLC. , (www.2csmanageware.com) announces expanded capabilities in its ProviderLink provider portal to include electronic submissions of RFAs in California.

Today, ProviderLink allows providers to securely access critical information wherever and whenever they need it rather than having to contact each claim administrator individually. The transactions currently available to providers through ProviderLink include bill status inquiries, payment status inquiries and access to remittance information. We have now expanded these capabilities to include the electronic submission/management of Requests for Authorizations (RFAs).

“We understand the current RFA management process is primarily paper/fax based, and as a result, it is difficult for both payers and providers to coordinate decisions within the required timeframe”, said Arnold Silvestri, President of ManageWare. “Particularly for our California clients, we firmly believe that the ability to have providers submit treatment requests electronically will increase transparency in the process, as well as allowing payers to handle time-critical decisions more efficiently.”

About ManageWare, LLC.

ManageWare, Inc. is a premier Managed Care Cost Containment company catering to the workers’ compensation, Liability and Auto Medical marketplace. The company’s core focus is providing in-house Bill Review, Utilization Review, and provider portal capabilities under a single proprietary platform.

For further questions or more information, please contact Arnold Silvestri at 925 788 5478, or arnold@2cs4u.com.